

Eaves Housing for Women Limited
(A company limited by guarantee)

Report and Financial Statements
For the Year Ended 31 March 2011

Charity Number: 275048
Company Number: 1322750

Reference and administrative details – Eaves Housing for Women

| | |
|---|--|
| Members of the Board | Julia Kaufmann - Chair Fiona Wilkinson – Vice Chair Jane Harris - Treasurer Ceri Hutton Sally Joseph |
| Company Secretary | Denise Marshall |
| Charity Registration Number: | 275048 |
| Company Registration Number: | 1322750 |
| Registered Office and Operational Address: | Unit 2.03 Second Floor Canterbury Court Kennington Park 1-3 Brixton Road London SW9 6DE |
| Chief Executive | Denise Marshall |
| Auditors: | Kingston Smith LLP Devonshire House 60 Goswell Road London EC1M 7AD |
| Bankers: | Co-Operative Bank 80 Cornhill London EC3V 3NJ |

Report of the Board year to 31 March 2011

The members of the Board present their statutory report together with the financial statements of Eaves Housing for Women (the company) for the year ended 31 March 2011.

This report has been prepared in accordance with Part VI of the Charities Act 1993 and constitutes a director's report for the purposes of company legislation.

The financial statements have been prepared in accordance with the accounting policies set out on pages 18 and 19 of the attached financial statements and comply with the charitable company's memorandum and articles of association, applicable laws and requirements of Statement of Recommended Practice on "Accounting and Reporting by Charities" issued in March 2005.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

Eaves Housing for Women is a charitable company limited by guarantee, governed by its Memorandum and Articles of Association. In the event of the company being wound up, members are required to contribute an amount not exceeding £10.00 each. Eaves Housing for Women is registered as a charity with the Charity Commission.

Objectives and Activities

The objects of the charity, as set out in the Memorandum of Association are:

- To provide for the relief of poverty and the preservation and protection of the good health of persons, in particular women, who have been physically, sexually, emotionally or psychologically abused or experience homelessness, mental/physical health or substance misuse problems, through the provision of supported housing and outreach services.
- To relieve the physical and mental distress of any children affected by violence in their home.
- To undertake, promote and publish research on issues of violence against women.

In furtherance of the Objects:

- To support and advise other agencies working in the voluntary and statutory sector on issues affecting women.

Vision and Mission Statements

Eaves vision and mission statements and the values that underpin these statements were reviewed during the period 2010/2011. These statements provide clarity about the ethos and the direction of the charity for service users, staff and external audiences.

Vision Statement

"A society in which all women live free from violence, exploitation, objectification and discrimination."

Mission Statement

"Eaves leads the way in exposing and addressing the overlapping issues of domestic abuse, sexual violence, and exploitation of women in the UK."

Values

Eaves is a feminist organisation committed to:

- Challenging inequalities
- Embracing Diversity
- Enabling people to fulfil their potential
- Treating people with dignity and respect
- Promoting innovation

Board

The Board of Trustees met four times during the year 2010/11 to fulfil its governance responsibilities. All Board meetings were quorate. In addition, 3 Finance Sub-Committee meetings were held to examine and review in detail the organisation's financial performance, prepare budget reports and recommend them to the Board for approval.

In November 2010, following the resignation of Patricia Young, the Board appointed Julia Kaufmann as Interim Chair and Fiona Wilkinson, an existing Board Member, as Vice Chair.

The current Chair and Chief Executive continue to work closely on the recruitment and induction of new Board Members, aiming to ensure an appropriate range of skills, knowledge and experience are represented.

Statement of the members of the Board's responsibilities

The members of the Board are responsible for preparing the report of the Board and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the members of the Board to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the members of the Board are required to:

- Select suitable accounting policies and apply them consistently.
- Observe the methods and principles in the Statement of Recommended Practice (Accounting and Reporting by Charities (the Charities SORP)).
- Make judgements and estimates that are reasonable and prudent.

- State whether applicable United Kingdom Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The members of the Board are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. The members of the Board are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Each of the Board members confirms that:

- So far as the Board member is aware, there is no relevant audit information of which the charity's auditors are unaware.
- The Board member has taken all the steps that she ought to have taken as a Board member in order to make herself aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

This confirmation is given and should be interpreted in accordance with the provisions of s418 of the Companies Act 2006.

The members of the Board are responsible for the maintenance and integrity of the charity and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the Board

The members of the Board constitute directors of the charity for the purposes of the Companies Act 2006 and trustees for the purposes of charity legislation. At any one time there must be a minimum of three members. New members of the Board are appointed by existing members. Each year, one third of the members are required to retire and may offer themselves for re-election.

Each member of the Board takes responsibility for monitoring the charity's activities and an annual 'audit' is undertaken to ensure the Board has the requisite skills mix required to contribute fully to the charity's development.

The following members of the Board were in office during the reporting period and served throughout the year, except where shown.

| Trustee | Appointed/Resigned | * |
|---|--|----------|
| S Joseph Julia Kaufmann (Chair) F Wilkinson (Vice Chair) J Harris (Treasurer) | Appointed 23 rd November 2010 | |

C Hutton
Kate Allen
Sue Trinder
Louise Wilson
Patricia Young
(Chair)

Resigned 23rd April 2010
Resigned 12th May 2010
Resigned 5th August 2010

Resigned 3rd November 2010

No member of the Board received any remuneration from the charity during the year. Out of pocket travelling expenses totalling £438.00 were reimbursed to 2 members during the year.

Since the year end Vera Baird, Heather Mullins and Cath Elliot have been appointed to the Board.

Key Activities – Board

In May 2010, in line with the company's aspiration to ensure continuing relevance and viability, Eaves Board commissioned an external strategic review to make key recommendations as to:

- A. The external environment and its implications for Eaves' future work.
- B. Eaves current and future positioning in the 'market place.'
- C. Proposed Strategic Aims.
- D. Development of governance, including board recruitment measures.
- E. Staffing Structure.

Following a tendering process, an external consultant was appointed by Trustees to carry out the strategic review over the summer of 2010 and this resulted in a number of recommendations which are currently being developed within a business plan to be approved by the Board in November 2011.

Organisational Structure

Eaves Board of Management appoints the Chief Executive to manage the day to day operations of the charity. To ensure effective operations, the Chief Executive has delegated authority, as approved by the Board of Management, in particular in relation to finance and employment issues. The Chief Executive is responsible for working with the Senior Management Team in order to ensure targets are met as detailed in the organisational workplan.

Risk Management

Eaves Financial Risk Framework is used to systematically assess financial and operational risks. The results from the assessments are detailed on a Risk Register which highlights priorities and draws attention to key areas of concern that could impact on the charity being able to meet its objectives.

Eaves Board of Management continually questions and assesses the major strategic, business and operational risks which the charity faces.

Internal risks in the charity are minimised through the implementation and monitoring of policies and procedures and action taken for any breaches of these. Regular Health and Safety meetings are held. These meetings monitor and review risk assessments, identifying and addressing all health and safety issues, including protection from abuse.

Related Parties

Eaves works in close partnership with a large number of statutory and non-statutory agencies throughout the United Kingdom. These include but are not limited to, The Home Office, Serious Organised Crime Agency, UK Borders Agency, Metropolitan Police, Amnesty International, Women's Aid Federation England, IMKAAN, Women Against Cuts, TUC, Campaign for the Removal of Pimping, Barnado's, Rape Crisis Federation and Internet Watch.

In addition to our work with agencies in the UK, many of the areas in which we work have had an international dimension. In terms of trafficking and domestic abuse this has led to the development of good working relationships with peer agencies in a number of countries who have been able to then act as referral pathways for women who have to return to their countries of origin. Agencies worked with during the course of this year have included Ad Pare (Romania), Mediterranean Institute of Gender Studies (Cyprus), La Strada (Poland), Caritas (Lithuania), Marta Centre (Latvia) and SAGE (USA). In terms of research, the organisation has similarly benefitted from working globally, as well as being in the privileged position of feeding into work carried out by international partners. Our work has also been informed by agencies in Australia, Sweden, USA and Thailand.

STATEMENT OF PUBLIC BENEFIT

The Board confirm that it has complied with its duty under section 4 of the Charities Act 2006. They have considered the public benefit guidance published by the Charity Commission and believe that it has followed its guidance in this area.

The annual report gives a detailed description of the activities undertaken by the charity during the period in furtherance of its charitable purposes, and the Board are satisfied that all such activities provide public benefit.

ACHIEVEMENTS AND PERFORMANCE

In order to meet its charitable objectives, Eaves has managed the following projects during the course of this year:

- Serafina – Refuge Accommodation and Advice for women and children escaping domestic abuse.
- Sojourner Project – Refuge Accommodation and support for women escaping domestic abuse who have no recourse to public funds.
- Poppy Project – Safe Accommodation, Community Outreach and Advocacy services for women trafficked into the UK for the purposes of prostitution and/or domestic servitude.

- Scarlet Centre – A support and learning centre for women who have experienced any form of gendered violence
- Lilith – Research, 2nd tier support and development services in the Violence against Women and Girls sector.

Serafina – Refuge accommodation and support for women escaping domestic violence

Eaves manages seven refuges in the London Boroughs of Westminster and Kensington and Chelsea. During the course of this year, 144 women and 184 received a service in our houses. Families accommodated throughout the scheme represented a diverse mix in terms of ethnicity and faith. Children varied in age from new-born to mid-teens. The average length of stay in a refuge was between six and eight months.

In addition to our accommodation services, Eaves also provided community outreach and floating support services to 66 women and children living in Kensington and Chelsea, and 89 women used the family and children's service we operate in partnership with 'Sure Start' in Westminster.

Successful partnership working has continued in the boroughs and staff have worked with a wide variety of statutory and non-statutory agencies as well as representing the organisation on a number of local authority forums and working groups tackling domestic abuse.

Working in partnership with Triangle Consulting, Eaves ran a pilot 'Empowerment Star' scheme across all of our refuges between September 2010 and February 2011. The aim of the scheme was to provide women living in refuges with the tools to measure their progress and to assist them to recognise their individual 'journey towards independence and choice'. Feedback from women was extremely positive with 91% indicating that they found the scheme both 'user friendly' and, 'helpful when planning to move on from domestic abuse'.

Service user participation has improved this year with the introduction of 'suggestion boxes' across the refuges, the development of an annual service user conference and the updating of a refuge service user handbook.

Child services continue to be in high demand throughout the refuges and we have achieved the majority of targets set in our annual work plan. These include;

- Refurbishment and redecoration of children's play areas in three of the refuges.
- Promotion of positive male 'role models' with appropriate male social worker placements into refuges.
- Full programme of holiday activity schemes in addition to a minimum of four play sessions a week held at the refuges for all resident children.
- Quarterly Children's Forum
- Training for all refuge staff – 'dealing with children's challenging behaviour.'

At the beginning of 2011, the Royal Borough of Kensington and Chelsea issued a new tender document for the provision of domestic violence refuge services throughout the borough. Having given the proposed new criteria for application serious consideration, it was felt that the level of available funding mitigated against

delivering a high quality service and therefore Eaves made the difficult decision not to proceed with the tender. On 31st March 2011, the service was transferred to a new service provider.

The Sojourner Project – Refuge accommodation and support for women with 'no recourse' to public funds

Since November 2009, Eaves has managed a Home Office pilot project offering refuge accommodation and support to women who entered the country on a spousal visa and consequently have no recourse to public funds. The government continued to fund the scheme through the 2010/2011 period and to date, the scheme has been able to assist 1137 victims of domestic violence with specialist accommodation and support in a number of specialist refuges throughout the UK.

Eaves has worked particularly closely with Southall Black Sisters to provide training and to give presentations around the issues of 'no recourse' to agencies as far afield as Cardiff, Wrexham, Ipswich, Chelmsford, Nottingham, Basingstoke, Sheffield and Northern Ireland. Awareness of the project is widespread and Eaves currently has Service Level Agreements with 117 domestic violence service providers across the UK.

In March 2011 the Home Secretary announced that the Government was committed to finding a 'final solution' to the issue of 'no recourse' funding and from the beginning of March 2012 would be enabling women who meet certain criteria to access benefits through the Department of Work and Pensions for a period of 10 weeks. Given this information, it is anticipated that The Sojourner Project will continue in its present form until at least March 2012.

Poppy Project – Accommodation, support and community outreach support for women trafficked into the United Kingdom

Poppy has been providing services to female victims of trafficking since 2002. To date, we have taken nearly 2000 referrals from various sources, predominantly other non-governmental organisations, police and legal representatives. Of these 2000 women, nearly 800 have accessed services via our **Acute** (accommodation-based), **Outreach**, or **Specialist young women's** services. Those not eligible for Poppy services are signposted to the most relevant service depending on individual need. Poppy has built up local, national and international links and is regarded as a pioneer and leader in best practice development regarding service delivery, advocacy, policy development and partnership working.

Poppy Referrals:

| Cumulative March 2003 - March 2011 | |
|---|-------------|
| Total Referral | 1869 |
| Prostitution | 1055 |
| Other Forms of Exploitation | 668 |
| Domestic Servitude | 129 |
| Multiple | 17 |
| Accepted: Acute Service | 334 |
| Accepted: Outreach Assessment | 449 |

Over the course of this year, Poppy has continued to work in partnership with a wide number of statutory and non-statutory agencies in the anti-trafficking field and we have developed a number of new partnerships with agencies such as Kalaayan and Anti Slavery International to improve service and identification tool kits when working with victims of domestic servitude.

Between April 2010 and March 2011, Poppy developed two new posts, a Family Reunification Worker and a Young Women's Crisis Worker. The creation of these posts has impacted most positively on the service, leading to increased expertise around child protection and family issues, and age appropriate service provision when working with young women.

Poppy has continued to prioritise its work around anti- trafficking policy and, working in partnership with the Aire Centre and the UN High Commission on Refugees, has been particularly involved in lobbying government with regard to the EU directive on trafficking. Thus far, the government continues to choose to opt-out but the possibility to re-evaluate this position in the future remains.

Training and capacity building have remained a key feature of Poppy's work and this year we have participated in creating and rolling out a new training package for UK Border Agency staff in Leeds, London, Solihull and Cardiff. We have also trained new officers in the Serious Organised Crime Agency and the new anti-trafficking unit at the Metropolitan Police, SCD-9, on identifying and working with victims of trafficking.

In April 2011, after an unsuccessful application to the Home Office for the service contract Eaves developed a new, more streamlined service for victims of trafficking. The new Poppy model is designed to be human rights-based and especially conscious of the gender-specific needs of our service user group, including but not limited to, experience of sexual violence, gender discrimination, exploitation in prostitution and the gendered components of other forms of exploitation including forced labour, organ harvesting and forced illicit activities. The new Poppy service will be able to recognise and respond to emerging trends, allowing us to be as certain as possible that we are not duplicating work undertaken elsewhere which also increases our likelihood of securing additional funding, especially from trusts or grants.

We are aware that due to the Home Office placing ever more stringent criteria on the new contract holder (Salvation Army), that several new service user sub-groups will emerge over the next two years. Groups we anticipate being in need of services include those who will have accessed centrally-funded services for the maximum period of 45 days, women who have been granted some form of leave to remain in the UK but are left dependent on benefits due to an absence of centrally-funded resettlement, and women who have been wrongly identified as perpetrators or criminals and cannot therefore access any services intended for "victims." We will ensure that these, and any other emerging groups, do not go without services.

The Scarlet Centre

The Scarlet Centre is a vibrant advice, support and learning centre for women, based in south London but delivering services to 22 London Boroughs. It offers a drop in centre, a resettlement service, counselling, cognitive behavioural therapy, a domestic

violence support group, sexual violence services and a specialist project for women wishing to exit prostitution.

During the period April 2010 – March 2011 the Scarlet Centre provided the following services:

| Scarlet Centre | Advice | Resettlement | Amina (rape and sexual violence) | Counselling | Young Women's Project | London Exiting Action (prostitution) | Total |
|-------------------------------|--------|--------------|----------------------------------|-------------|-----------------------|--------------------------------------|-------------|
| Workshops | 88 | 51 | | 36 | 29 | 26 | 194 |
| Advice & Support (individual) | 531 | 508 | 145 | 171 | 437 | 151 | 1943 |
| Manuals | | 1294 | | | | | 1294 |
| Agency Training (attendees) | | | 63 | | 56 | 205 | 324 |
| | | | | | | | 3755 |

Workshops have continued to be popular with women using the Scarlet Centre and this year have included a wide range of subject including:

- Literacy & numeracy
- First Aid training
- Mums and under/over 5's creative workshops
- Self esteem and confidence building
- Building positive & healthy relationships
- Domestic Violence Awareness
- Assertiveness Training
- Natural Body Balancing
- Family Law
- Money Saving Tips
- Exiting Prostitution and sexual violence
- Interview Skills/ Presenting your CV
- Challenging Teenage Partner Violence
- Building Healthy Relationships

The resettlement manual, designed for the purpose of helping women make the transition from being homeless into a permanent home, has been extremely well received and Eaves has since sold the 'blue print' to Christian Action with a number of other agencies showing interest in purchasing.

In conjunction with the Research and Development Exiting Prostitution Link Worker, a 6 week pilot, Young Men's Mentoring programme has been delivered working in partnership with the Emmanuel Youth Project based in the London Borough of Newham. The aim of the programme was to work with young men aged 16-21 to explore the issue of demand for prostitution, by addressing the behaviours, motivations and attitudes of men who buy sex.

Lilith - Research and Development

Lilith's work this year has concentrated on:

- Working to establish connections and build relationships and knowledge with new government officials.
- Responding to the raft of proposed new policy and legislative measures.
- Attempting to continue and deliver our existing projects notably finalising the PE:ER project.
- Working to retain existing, or achieve new funding.
- Providing a second tier function to the sector and promoting our work on exiting prostitution.

Lilith has continued to progress the 2 year PE:ER Big Lottery funded research project into exiting prostitution. The research has yielded a significant amount of primary and unique data from 117 first interviews, 50 second interviews and 37 interviews with service. This is being analysed and written up and is already informing policy and service provision. Interim findings are due for dissemination, and PE:ER researchers have already been sought out to present findings later this year, most notably in Copenhagen, Oslo, Northern Ireland and Western Australia.

Lilith/Poppy is one of 3 partners on an international 3 year EU funded project led by IPPR to look at irregular migration. Poppy is focussing on the experiences of Nigerian trafficked women and Poppy with Lilith will also work on campaigning to raise awareness of trafficking in the context of the Olympics. The project starts in spring 2011 and Poppy/Lilith involvement will run for the first year of that project.

During the reporting period, Lilith has developed workshops on exiting prostitution and has obtained further 2 year funding from Trust for London as of Oct 2010 to continue and further expand this area of out work.

Building on previous successful work in our Demand Change! Campaign, Lilith has continued to monitor the implementation of S14 since April 2010 and has worked closely with the Greater London Authority to encourage the Metropolitan Police to actively focus on the new offence.

Lilith has continued over the year to host the sexual violence action awareness network (SVAAN) and other specialist seminars, produce newsletters and information bulletins, work on policy consultations and attend a wide range of local and national stakeholder groups and networks.

In this period, a Lilith team member was shortlisted for SMK campaigner award for the work on Demand Change! In addition, our nominee for the MP contributing to social justice campaigning (Fiona McTaggart MP) won an award for her work on trafficking and prostitution. Lilith has prepared responses to 20 policy and legislative consultations, hosted 4 well attended seminars on VAW issues and 6 SVAAN meetings. We have also distributed the Women's Weekly News to over 1000 readers, of whom 85% read it every week, 88% read it in its entirety and 92% forwarded it to between 1 and 5 people. SVAAN consultees reported that 82.4% felt they had increased awareness of initiatives and policies and 70.6% felt they had increased opportunities to feed into decision making processes.

Our advocacy work this year has been adversely affected by the new government seeking to minimize meetings with sector and encourage sector to liaise at a more local level. Nonetheless we have tried to maintain or build links with new civil servants, have established relationships with the CPS and Home Office and attended the Conservative Party Conference in October 2010.

FINANCIAL REVIEW

During this period, funding for the majority of Eaves services was secure. This included:

- Supporting People funding for refuge provision for women and children escaping domestic violence with the London Borough of Westminster and the Royal Borough of Kensington and Chelsea.
- Home Office funding; the second year of the contract of £3.7 million over two years continued to provide services for victims of trafficking.
- London Councils funding totalling £775,077 annually over a four year period for a series of interlinked posts/projects including; A Young Women's Worker, an Exiting Prostitution and Counter Trafficking Worker, a Resettlement Service, part funding towards a Research Team, £30,000 towards the provision of services for women with 'no recourse' to public funds, an Advice Centre for women affected by all forms of sexual violence which included a counselling and peer support service.
- Big Lottery funding provided the final year of a 3 year grant for the research project, 'what works in exiting prostitution'.
- The Sojourner Project received funding of £2,186,870 from the Home Office to support women who had experienced domestic violence but had 'no recourse' to public funds. 504 women and their children were supported nationally through the project.

Eaves did not tender for the domestic violence services in Kensington and Chelsea. The financial loss to Eaves was £209,902 per annum.

The end of the year saw a surplus £386,139. This increased reserves to £1,509,273, a total of 2 months funding of which £1,156,947 is unrestricted.

Principal Funding Sources

Eaves received funding from a variety of sources during this year. The five main income streams were:

- The Supporting People Programme. A total of 2 London boroughs provided £622,452 (9%) of income towards accommodation and support for single homeless women and women and children escaping domestic violence
- From rent received from supported housing and refuge service users - £447,208 (7%)
- London Councils provided £775,077 (11%) of income towards the Lilith Project, women with 'no recourse to public funds' and the Scarlet Centre projects.
- The Office for Criminal Justice Reform provided £1,850,000 (27%) of income towards the expanded services of the POPPY Team
- The Home Office provided £2,186,870 (32%) towards a project for women experiencing domestic violence with 'no recourse to public funds'.

Apart from the funders detailed above, no single organisation or individual has contributed more than 3% of Eaves total income.

Investment Performance

All funds surplus to current operating requirements were held by Close Brothers in a treasury account. Due to the economic downturn and low interest rates, the interest obtained in 2010/11 was £7,949, a reduction of £4,961 (38%) on the previous year (£12,910).

Reserves Policy

Current unrestricted reserve levels are £1,156,947 which falls short of the 3 months running cost target of £1,600,273. Eaves Board remain committed to building reserve levels that will enable the organisation to cover known liabilities and contingencies, absorb setbacks and take advantage of change and development opportunities. However the Board acknowledge that given the current economic situation, this is going to be a challenge.

Plans for Future Periods

The main focus over the 2011/12 financial year will be to:

- Develop a new 3 year business plan.
- Diversify our funding streams.
- Lobby against cuts in the Violence Against Women sector.
- Review our management structure.
- Create a more sustainable business model by reducing costs.

Auditors

Kingston Smith was confirmed as Eaves' auditors for the 2010/11 financial year at the annual general meeting on 6th August 2010.

The report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (issued in March 2005).

Approved by the Board of Management on 10th November and signed on its behalf by:



Julia Kaufmann
Chair

Audit Report - Incorporated Charity- Full non group
Independent Auditors' Report to the Members of
Eaves Housing for Women Ltd

We have audited the financial statements of 31st March for the year ended 2011 which comprise the Statement of Financial Activities (*the Summary Income and Expenditure Account*), the Balance Sheet, [the Group Cash Flow Statement, the Group Statement of Total Recognised Gains and Losses] and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally accepted Accounting Practice).

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of Trustees and Auditors

As explained more fully in the Trustees' Responsibilities Statement, the trustees' (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the financial statements. In addition we read all the financial and non-financial information in the Trustees Annual Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on the financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31st March 2011 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been properly prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matters prescribed by the Companies Act

In our opinion the information given in the Trustees' Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remunerations specified by law are not made; or
- we have not received all the information and explanations we require for our audit.



Neil Finlayson

for and on behalf of Kingston Smith LLP, Statutory Auditor

2 / 12 / 2011

Eaves Housing for Women Limited

Statement of financial activities (incorporating an income and expenditure account)

For the year ended 31 March 2011

| | Note | Restricted £ | Unrestricted £ | 2011 Total £ | 2010 Total £ |
|---|------|------------------|-------------------|--------------------|--------------------|
| Incoming resources | | | | | |
| <i>Incoming resources from generated funds:</i> | | | | | |
| Voluntary Income | 2 | - | 102,384 | 102,384 | 99,594 |
| Investment Income | | - | 7,949 | 7,949 | 12,910 |
| General Income | | - | 13,731 | 13,731 | 68,438 |
| <i>Incoming resources from charitable activities:</i> | | | | | |
| Poppy | 3a | 2,043,210 | 4,393 | 2,047,603 | 1,879,271 |
| Serafina | 3b | 2,425,815 | 1,089,920 | 3,515,735 | 2,391,377 |
| Lilith Research & Development | 3c | 354,979 | 53,450 | 408,429 | 357,904 |
| Scarlet Centre | 3d | 690,401 | 1,000 | 691,401 | 573,284 |
| Total incoming resources | | 5,514,405 | 1,272,827 | 6,787,232 | 5,382,778 |
| Resources expended | | | | | |
| <i>Cost of generating funds</i> | | | | | |
| | | | 139,203 | 139,203 | 121,703 |
| <i>Charitable Activities</i> | | | | | |
| Poppy | | 2,009,271 | 735 | 2,010,006 | 1,867,797 |
| Serafina | | 2,286,123 | 887,530 | 3,173,653 | 2,402,211 |
| Lilith Research & Development | | 365,589 | 12,583 | 378,172 | 402,910 |
| Scarlet Centre | | 685,791 | (2,830) | 682,961 | 567,764 |
| <i>Governance Costs</i> | | - | 17,098 | 17,098 | 14,734 |
| Total resources expended | 4 | 5,346,774 | 1,054,319 | 6,401,093 | 5,377,119 |
| Net (outgoing) incoming resources for the year | 5 | 167,631 | 218,508 | 386,139 | 5,659 |
| Funds Brought Forward | | 184,695 | 938,439 | 1,123,134 | 1,117,475 |
| Funds Carried Forward | | 352,326 | 1,156,947 | 1,509,273 | 1,123,134 |

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 13 to the financial statements.

Eaves Housing for Women Limited

Balance sheet

As at 31 March 2011

| | Note | £ | 2011 £ | 2010 £ |
|---|------|------------------|-------------------------|-------------------------|
| Tangible fixed assets | 8 | | 107,236 | 148,594 |
| Current assets | | | | |
| Debtors | 9 | 177,319 | | 635,186 |
| Short term deposits | 10 | 72,955 | | 669,109 |
| Cash at bank and in hand | | <u>2,879,762</u> | | <u>578,040</u> |
| | | 3,130,036 | | 1,882,335 |
| Creditors: amounts falling due within one year | 11 | <u>1,727,999</u> | | <u>907,795</u> |
| Net current assets | | | <u>1,402,037</u> | <u>974,540</u> |
| Net assets | 12 | | <u><u>1,509,273</u></u> | <u><u>1,123,134</u></u> |
| Funds | | | | |
| Restricted funds | | | 352,326 | 184,695 |
| Unrestricted funds | | | | |
| Designated funds | | | 725,529 | 591,706 |
| General funds | | | <u>431,418</u> | <u>346,733</u> |
| Total funds | 13 | | <u><u>1,509,273</u></u> | <u><u>1,123,134</u></u> |

Approved by the Board of Management on 10th November 2011 and signed on its behalf by



J Harris
Treasurer

Company Number: 1322750

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

1. Accounting policies

- a) The financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards and follow the recommendations in Statement of Recommended Practice - Accounting and Reporting by Charities (revised in March 2005) and the Companies Act 2006.
 - b) Income from charges to residents is included when receivable.
 - c) Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable.
 - d) Revenue grants are credited to incoming resources when they are received or receivable, whichever is earlier. Income is deferred only when the charity has to fulfil conditions before becoming entitled to it or where the donor has specified that the income is to be expended in a future period.
 - e) Grants for the purchase of fixed assets and the value of gifts of fixed assets are credited to restricted incoming resources when receivable. Depreciation on the fixed assets purchased with such grants is charged against the restricted fund.
 - f) Depreciation is provided on all tangible fixed assets at rates calculated to write each asset down to its estimated residual value evenly over its expected useful life, as follows:

| | |
|------------------------|-------------------------|
| Leasehold improvements | - 4 years |
| Equipment & Furniture | - Between 3 and 7 years |
- All assets of £500 or more are capitalised.
- g) Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is identified and charged to the fund, together with a fair allocation of overheads.
 - h) Unrestricted funds are grants and other income received or generated for the charitable purposes.
 - i) Designated funds are unrestricted funds earmarked by the board of management for particular purposes.
 - j) The charitable company offers all staff the option of a stakeholder pension scheme. The charitable company pays an agreed contribution to employees who have a stakeholder pension under the scheme offered. The assets of the pensions are independent from the company and the pension cost charge represents contributions payable. The charitable company has no additional liability other than for the payment of those contributions.
 - k) Direct costs are charged against the activity to which they relate. Indirect staff costs, support costs and overhead expenses are apportioned on the following basis, which is an estimate, based on staff time, of the amount attributable to each activity.

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

1. Accounting policies (continued)

| | |
|-------------------------------|-----|
| Fundraising | 5% |
| Poppy | 29% |
| Serafina | 50% |
| Lilith Research & Development | 6% |
| Scarlet Centre | 10% |

Organisational costs include the management of the charitable company's assets, organisation management and compliance with constitutional and statutory requirements.

Indirect staff costs, support costs and overhead expenses have been re-apportioned in line with growth and direction the organisation has undergone in the current financial year, this will be reviewed on a regular basis.

- l) Rentals of assets held under operating leases are charged against revenue on a straight line basis over the life of the lease. No assets are held under hire purchase agreements or finance leases.

2. Voluntary Income

| | Restricted £ | Unrestricted £ | 2011 Total £ | 2,010 Total £ |
|-------------------------------|-----------------|-------------------|--------------------|---------------------|
| Donations | | | | |
| Poppy | - | 40,371 | 40,371 | 23,969 |
| Serafina | - | 48 | 48 | - |
| Lilith Research & Development | - | 509 | 509 | - |
| General | - | 61,456 | 61,456 | 75,625 |
| | - | 102,384 | 102,384 | 99,594 |

3a. Poppy

Provides support and accommodation for women who have been trafficked into the UK

| | Restricted £ | Unrestricted £ | 2011 Total £ | 2010 Total £ |
|-------------------------------|-----------------|-------------------|--------------------|--------------------|
| Home Office | 1,850,000 | - | 1,850,000 | 1,850,000 |
| Comic Relief | 20,000 | - | 20,000 | - |
| Esmée Fairbairn Foundation | 49,813 | - | 49,813 | - |
| Womankind Worldwide (TLG) | 12,723 | - | 12,723 | - |
| Tudor Trust (TLG) | 10,000 | - | 10,000 | - |
| Comic Relief (TLG) | 94,845 | - | 94,845 | - |
| Carneige UK Trust | 4,000 | - | 4,000 | - |
| Babcock & Brown | - | - | - | 6,829 |
| Edward Smart Charitable Trust | - | - | - | 10,000 |
| Seymour Trust | - | - | - | 1,000 |
| Odanadi UK | - | - | - | 4,652 |
| Factframe | 1,829 | - | 1,829 | - |
| Fidelity UK | - | - | - | 2,670 |
| Sundry income | - | 4,393 | 4,393 | 4,120 |
| | 2,043,210 | 4,393 | 2,047,603 | 1,879,271 |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

3b. Serafina

Provides support and accommodation for women and their children escaping domestic violence

| | Restricted | Unrestricted | 2011 Total | 2010 Total |
|---|------------------|------------------|-------------------------|------------------|
| | £ | £ | £ | £ |
| Income from charges to residents | - | 447,208 | 447,208 | 593,046 |
| Supporting People Grants | - | 622,452 | 622,452 | 1,025,447 |
| Home Office | 2,186,870 | - | 2,186,870 | 413,630 |
| London Councils No Recourse | 30,000 | - | 30,000 | 30,000 |
| London Councils - Outcomes | - | - | - | 25,081 |
| Sure Start - Westminster | 67,621 | - | 67,621 | 72,937 |
| London Catalyst | 1,500 | - | 1,500 | 2,000 |
| Royal Borough of Kensington and Chelsea | 34,290 | - | 34,290 | 33,783 |
| Westminster City Council | 40,369 | - | 40,369 | 40,369 |
| BBC Children in Need | 48,952 | - | 48,952 | 47,613 |
| Positive Choices | 4,710 | - | 4,710 | - |
| Mercers' Charitable Foundation | - | - | - | 10,000 |
| Charles Hayward Foundation | - | - | - | 25,000 |
| John Lyon's Charity | 8,333 | - | 8,333 | 11,665 |
| Ford Britain | - | - | - | 500 |
| Trusthouse Foundation | - | - | - | 12,000 |
| ACT Foundation | - | - | - | 4,214 |
| Tesco | - | - | - | 2,465 |
| Factframe | 3,170 | - | 3,170 | - |
| Fidelity UK | - | - | - | 4,450 |
| Royal Borough of Kensington and Chelsea | - | 7,000 | 7,000 | 7,000 |
| Sundry income | - | 13,260 | 13,260 | 37,177 |
| | <u>2,425,815</u> | <u>1,089,920</u> | <u>3,515,735</u> | <u>2,391,377</u> |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

3c. Lilith Research & Development

A second tier project working on violence against women issues

| | Restricted £ | Unrestricted £ | 2011 Total £ | 2010 Total £ |
|---------------------------|-----------------|-------------------|-----------------------|--------------------|
| London Councils | 89,286 | - | 89,286 | 89,286 |
| London Councils | - | 49,700 | 49,700 | - |
| Criminal Justice | - | - | - | 30,104 |
| Bridge House Trust | - | - | - | 24,208 |
| City Bridge | 21,667 | - | 21,667 | 8,333 |
| Trust for London | 39,445 | - | 39,445 | 55,203 |
| Big Lottery | 172,626 | - | 172,626 | 131,987 |
| Royal Borough of K&C | 15,000 | - | 15,000 | - |
| London Borough of Camden | - | - | - | 10,000 |
| London Borough of Lambeth | 16,468 | - | 16,468 | - |
| Matrix | - | - | - | 3,000 |
| Comic Relief | - | - | - | 4,664 |
| Reports | - | - | - | 109 |
| Workshops | - | 3,250 | 3,250 | - |
| Factframe | 487 | - | 487 | - |
| Fidelity UK | - | - | - | 890 |
| Sundry Income | - | 500 | 500 | 120 |
| | <u>354,979</u> | <u>53,450</u> | <u>408,429</u> | <u>357,904</u> |

3d. Scarlet Centre

Advice and support for women who have experienced domestic and sexual violence

| | Restricted £ | Unrestricted £ | 2011 Total £ | 2010 Total £ |
|---------------------------|-----------------|-------------------|-----------------------|--------------------|
| London Councils | | | | |
| Young Womens Project | 51,912 | - | 51,912 | 51,912 |
| Resettlement Project | 120,139 | - | 120,139 | 105,898 |
| Counselling & Amina | 173,225 | - | 173,225 | 110,885 |
| Advice Centre | 199,715 | - | 199,715 | 192,101 |
| Lea | 110,800 | - | 110,800 | 102,098 |
| London Borough of Lambeth | 14,000 | - | 14,000 | - |
| Survivors Trust | 20,000 | - | 20,000 | - |
| Database | - | - | - | 9,500 |
| Factframe | 610 | - | 610 | - |
| Fidelity UK | - | - | - | 890 |
| Sundry Income | - | 1,000 | 1,000 | - |
| | <u>690,401</u> | <u>1,000</u> | <u>691,401</u> | <u>573,284</u> |

The grants from the London Councils £30,000 (2009/10 £30000) towards supporting women with No Recourse to Public Funds and of £89,286 (2009/10 £89,286) towards salaries and running costs for the Lilith Project and £51,912 (2009/10 £51,912) towards salaries and running cost of the Young Women's Project and of £199,715 (2009/10 £192,101) and running costs of the Scarlet Centre and of £110,800 (2009/10 £105,553) towards salaries and running costs of the Lea Project) were all fully utilised in the year for the purposes for which they were awarded.

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

| 4. Total resources expended | Cost of generating funds £ | Poppy £ | Serafina £ | Lilith R&D £ | Scarlet Centre £ | Governance Costs £ | 2011 Total £ | 2010 Total £ |
|--------------------------------|-------------------------------|------------------|------------------|--------------------|------------------------|--------------------------|--------------------|--------------------|
| Staff costs (note 6) | 91,221 | 897,446 | 1,159,813 | 252,706 | 401,795 | - | 2,802,981 | 2,882,592 |
| Housing costs | - | 21,376 | 101,851 | - | - | - | 123,227 | 183,721 |
| RSL costs | - | 126,092 | 257,608 | - | - | - | 383,700 | 321,682 |
| Head office costs | 9,823 | 57,716 | 48,629 | 8,201 | 55,139 | - | 179,508 | 122,626 |
| Refuge office costs | - | - | 13,157 | - | - | - | 13,157 | 23,036 |
| Lighting & heating | 311 | 23,020 | 50,768 | 373 | 622 | - | 75,094 | 78,012 |
| Telephone & TV | 1,259 | 23,384 | 45,758 | 2,401 | 6,903 | - | 79,705 | 80,458 |
| Office security & equipment | 596 | 3,792 | 7,375 | 716 | 1,192 | - | 13,671 | 7,514 |
| Insurance | 1,221 | 7,324 | 12,213 | 1,466 | 2,443 | - | 24,667 | 25,051 |
| Council tax & business rates | 332 | 9,840 | 12,170 | 399 | 2,665 | - | 25,406 | 21,684 |
| Depreciation | 2,915 | 18,875 | 46,592 | 3,500 | 5,832 | - | 77,714 | 107,060 |
| Sundries | - | - | - | - | - | - | - | 5,958 |
| Service user costs | - | 194,113 | 128,233 | 2,553 | 33,287 | - | 358,186 | 476,231 |
| Postage & couriers | 276 | 1,984 | 3,591 | 371 | 782 | - | 7,004 | 4,247 |
| Rent & service charge (Office) | 8,115 | 77,932 | 84,705 | 12,686 | 36,123 | - | 219,561 | 164,384 |
| Travel | 142 | 35,789 | 12,519 | 3,315 | 4,293 | - | 56,058 | 50,150 |
| Promotion | 43 | 604 | 434 | 1,068 | 4,661 | - | 6,810 | 21,391 |
| Audit and accountancy | - | - | - | - | - | 17,098 | 17,098 | 14,734 |
| Bank charges | 176 | 1,191 | 1,761 | 211 | 352 | - | 3,691 | 4,200 |
| Service Level Agreements | 695 | 360,751 | 1,018,719 | 66,096 | 99,375 | - | 1,545,636 | 294,119 |
| Children's activities | - | - | 6,029 | - | - | - | 6,029 | 11,388 |
| Research & development | 202 | 1,901 | 2,023 | 2,861 | 405 | - | 7,392 | 43,201 |
| Support costs | 21,876 | 146,876 | 159,705 | 19,249 | 27,092 | - | 374,798 | 433,680 |
| TOTAL | 139,203 | 2,010,006 | 3,173,653 | 378,172 | 682,961 | 17,098 | 6,401,093 | 5,377,119 |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

5. Net incoming/(outgoing) resources for the year

This is stated after charging / crediting:

| | 2011 £ | 2010 £ |
|--|-----------|-----------|
| Board of management members' expenses | 438 | Nil |
| Board of management members' reimbursed expenses (2011: 2 member for travel; 2010: 1 member) | 2 | Nil |
| Depreciation | 77,714 | 107,060 |
| Auditors' remuneration: | | |
| ▪ Audit | 14,500 | 13,000 |
| ▪ Accountancy Support Services / underprovision | - | - |
| ▪ Under / (over) provision for previous year | 1,738 | - |
| Operating lease rentals: | | |
| ▪ Office over 1 year | 147,624 | 147,624 |
| ▪ Photocopier over 1 year | 13,286 | 13,286 |

6. Staff costs and numbers

Staff costs were as follows:

| | 2011 £ | 2010 £ |
|-------------------------------------|------------------|------------------|
| Salaries and wages | 2,292,983 | 2,317,587 |
| Social security costs | 222,709 | 227,615 |
| Pension costs | 136,970 | 142,843 |
| Temporary staff & other staff costs | 370,153 | 403,603 |
| Redundancy costs | 760 | 6,252 |
| | <u>3,023,575</u> | <u>3,097,900</u> |

One employee was paid more than £60,000 (2009: one).

The number of employees and temporary staff during the year was as follows:

| | 2011 No. | 2010 No. |
|-------------------------------|-------------|-------------|
| Poppy | 18 | 20 |
| Serafina | 31 | 33 |
| Lilith Research & Development | 10 | 7 |
| Scarlet Centre | 11 | 7 |
| Fundraising / PR | 2 | 2 |
| Support | 12 | 11 |
| | <u>84</u> | <u>80</u> |

7. Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

8. Tangible fixed assets

| | Leasehold improvements £ | Hostel furniture £ | Office equipment £ | Computer equipment £ | Total £ |
|-------------------------|--------------------------------|--------------------------|--------------------------|----------------------------|----------------|
| COST | | | | | |
| At 1 April 2010 | 109,040 | 50,939 | 29,054 | 82,903 | 271,936 |
| Additions in year | - | 19,052 | 742 | 16,562 | 36,356 |
| Disposals in year | - | (17,940) | - | - | (17,940) |
| At 31 March 2011 | 109,040 | 52,051 | 29,796 | 99,465 | 290,352 |
| DEPRECIATION | | | | | |
| At 1 April 2010 | 27,260 | 29,280 | 21,278 | 45,524 | 123,342 |
| Charge for the year | 27,260 | 19,398 | 2,408 | 28,648 | 77,714 |
| Disposals in year | - | (17,940) | - | - | (17,940) |
| At 31 March 2011 | 54,520 | 30,738 | 23,686 | 74,172 | 183,116 |
| NET BOOK VALUE | | | | | |
| At 31 March 2011 | 54,520 | 21,313 | 6,110 | 25,293 | 107,236 |
| At 31 March 2010 | 81,780 | 21,659 | 7,776 | 37,379 | 148,594 |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

9. Debtors

| | 2011 £ | 2010 £ |
|------------------------------------|----------------|----------------|
| Arrears of charges | 93,776 | 86,261 |
| Less: provision for doubtful debts | (58,529) | (52,125) |
| Amounts due from funding bodies | 24,161 | 450,428 |
| Rent deposit | 15,000 | 11,700 |
| Other debtors and prepayments | 102,911 | 138,922 |
| | <u>177,319</u> | <u>635,186</u> |

10. Short term deposits

Short term deposits represent money held on fixed term deposit accounts requiring more than 24 hours notice to be withdrawn without penalty.

11. Creditors : amounts falling due within one year

| | 2011 £ | 2010 £ |
|-----------------------------------|------------------|----------------|
| Tax & social security | 64,379 | - |
| Prepayments of residents' charges | 136,778 | 154,510 |
| Deferred income | 744,373 | 288,243 |
| Other creditors | 439,096 | 375,623 |
| Accruals | 343,373 | 89,419 |
| | <u>1,727,999</u> | <u>907,795</u> |
| Deferred income b/fwd | 288,243 | 230,672 |
| Movement in year | 456,130 | 57,571 |
| Deferred income c/fwd | 744,373 | 288,243 |

12. Analysis of net assets between funds

| | Restricted funds £ | Designated funds £ | Unrestricted funds £ | Total funds £ |
|-----------------------------|--------------------------|--------------------------|----------------------------|------------------|
| Tangible fixed assets | - | - | 107,236 | 107,236 |
| Current assets | 352,326 | 725,529 | 2,052,181 | 3,130,036 |
| Current liabilities | - | - | (1,727,999) | (1,727,999) |
| Net assets at 31 March 2011 | <u>352,326</u> | <u>725,529</u> | <u>431,418</u> | <u>1,509,273</u> |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

Movements in funds

| | At 31 March 2010 £ | Incoming resources £ | Outgoing resources £ | Transfers £ | At 31 March 2011 £ |
|---------------------------------|-----------------------------|----------------------------|----------------------------|------------------|--------------------------|
| Restricted funds: | | | | | |
| Poppy Project | 58,542 | 1,925,909 | (1,914,855) | - | 69,596 |
| Two Little Girls | - | 117,568 | (94,416) | - | 23,152 |
| Service User Costs | 17,847 | 2,222,370 | (2,060,880) | - | 179,337 |
| Childrens' Project | 81,249 | 204,275 | (225,243) | - | 60,281 |
| Scarlet Centre | 1,572 | 689,791 | (685,791) | - | 5,572 |
| Research | 25,485 | 354,492 | (365,589) | - | 14,388 |
| <i>Total restricted funds</i> | <u>184,695</u> | <u>5,514,405</u> | <u>(5,346,774)</u> | <u>-</u> | <u>352,326</u> |
| Unrestricted funds: | | | | | |
| Property Management | 303,526 | - | (27,260) | 72,430 | 348,696 |
| Children's Project | 30,576 | - | - | - | 30,576 |
| Organisational development | 220,190 | - | - | - | 220,190 |
| Service User Costs | 17,414 | - | - | 88,653 | 106,067 |
| Volunteering Programme | 20,000 | - | - | - | 20,000 |
| <i>Total designated funds</i> | <u>591,706</u> | <u>-</u> | <u>(27,260)</u> | <u>161,083</u> | <u>725,529</u> |
| General funds | <u>346,733</u> | <u>1,272,827</u> | <u>(1,027,059)</u> | <u>(161,083)</u> | <u>431,418</u> |
| <i>Total unrestricted funds</i> | <u>938,439</u> | <u>1,272,827</u> | <u>(1,054,319)</u> | <u>-</u> | <u>1,156,947</u> |
| Total funds | <u>1,123,134</u> | <u>6,787,232</u> | <u>(6,401,093)</u> | <u>-</u> | <u>1,509,273</u> |

Purposes of restricted funds

| | |
|--------------------------|--|
| Poppy Project | These funds are for running costs and living expenses for women who were trafficked into prostitution and labour exploitation from outside of the United Kingdom. |
| Two Little Girls | These funds are for the salaries and running costs of Two Little Girls trafficking awareness campaign. |
| Service User Costs | These funds are to support women who have been victims of violence and have no recourse to public funds. |
| Children's Project | These funds contribute towards the salaries and running costs of the Children's Project in the Domestic Violence Projects. |
| Scarlet Centre | These funds relate to salaries and running cost for a number of London Councils funded projects including the Young Women's Homelessness Project, The Resettlement Project, Counselling and the Amina Peer Support Project and the Advice Centre |
| Research and Development | These funds are to pay for salaries and running costs to carry out research, campaigning and advocacy on violence against women and girls. |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2011

Purposes of designated funds

| | |
|----------------------------|---|
| Property Management | These funds are established to fund a rolling programme of internal decorations and other improvements in the quality of accommodation over a five year period, including leasehold improvements for head office. |
| Children's Project | These funds are set aside for the running costs of activities and support for children in the Domestic Violence and Poppy Project |
| Organisational Development | These funds were set aside for restructuring, staff training improved systems management. |
| Service User Costs | These funds are to support women who have been victims of violence. Including training and welfare. |
| Volunteer Programme | These funds have been set up to pay for volunteer programme |

14. Operating lease commitments

As at 31 March 2011 the charitable company had annual commitments under operating leases expiring as

| | 2011 | 2010 |
|------------------------|----------------|----------------|
| | £ | £ |
| 2- 5 years Photocopier | 12,843 | 12,843 |
| Leases on building | <u>204,899</u> | <u>200,563</u> |